

Department of Education Region V



DIVISION OF CAMARINES SUR
Freedom Sports Complex, San Jose, Pili, Camarines Sur

DIVISION MEMORANDUM NO. 124, S. 2019

To:

ASSISTANT SCHOOLS DIVISION SUPERINTENDENTS

SGOD/CID CHIEF

PUBLIC SCHOOLS DISTRICT SUPERVISORS

ALL OTHERS CONCERNED

From:

CECILLE BERNADETTE P. RIVERA, CESO V

Schools Division Superintendent

Subject:

DIVISION OPLAN BALIK ESKWELA - PUBLIC ASSISTANCE

COMMAND CENTER (OBE-PACC) 2019

Date:

24 May 2019

1. In compliance with DepEd Memorandum No. 29, s. 2019 (2019 Oplan Balik Eskwela), the following shall compose the Division of Camarines Sur OBE-PACC which will run from May 27 to June 7, 2019:

	NAME	CONTACT NO.
CHAIRPERSONS:	Dolores Q. Mapusao (ASDS Elementary)	09475925746
	Cecile C. Ferro (ASDS Elementary)	09186398591
	Susan S. Collano (ASDS Secondary)	09493445484
VICE CHAIRPERSONS:	Lita T. Mijares (CID-Chief)	09082625084
	Pedro I. Pelonio (SGOD-Chief)	09083462009
MEMBERS:	Sarah Christine P. Godoy (SHS/K-12 Focal Person)	09286811154
	Salvador T. Pelingon (OIC Legal Officer)	09178907203
	Gina A. Valenciano (OSDS – AO V)	09052523194
	Felipe Nebrea (OSDS – IT Officer)	09989801507
	Raquel A. Papa (SGOD – Planning Officer)	09205688273

2. The functions of the Division OBE-PACC are as follows:



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- (a) Receive, process, and respond to simple queries, information, requests, and complaints from the general public, including those forwarded by other DepEd Offices;
- (b) Assist in dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
- (c) Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
- (d) Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.
- 3. The services of the OBE-PACC are as follows:
 - (a) Hotlines;
 - (b) Email, social media (Facebook, Messenger, Twitter), and Text Messaging Service;
 - (c) Walk-in Assistance; and
 - (d) Legal Assistance (if applicable)
- 4. It is hereby directed that all Public Schools Division Supervisors (Elementary and Secondary) submit the names, designations, and contact details of the personnel who will compose the District OBE-PACC, not later than May 27, 2019 to the Office of the OIC Legal Officer through email at legalofficesdo5@qmail.com.
- 5. In addition to their regular workload, payment for the services of the concerned personnel during OBE, shall be charged to local funds subject to the usual accounting and auditing rules.
- 6. See attached Enclosure No. 1 for OBE-PACC Action Form and Enclosure No. 2 for OBE Official Tarp.
- 7. Immediate dissemination of this Memorandum is desired.